

An Iliad Weather Policy

CATCO's production of *An Iliad* marks the first time in our history of producing a mainstage show outside. We're excited to begin thoughtfully moving back to in-person theatrical storytelling. The Browning Amphitheatre, on the Ohio State University campus, is the perfect setting for this play.

As you know, the weather in central Ohio can be unpredictable and often changes quickly. It is our intention not to cancel a performance in advance of curtain time, which is 8:00 p.m. for each performance.

In case of inclement weather, we will make every effort to perform. It is possible that we will delay the performance to allow weather to pass, or we might have to take a rain delay during the play. While we are hoping for good weather during the run, we want you to be prepared when you join us in the amphitheatre. Returning to in-person theatre will require all of us to remain flexible and understanding.

We encourage you to bring rain ponchos and umbrellas.

Decisions due to weather will be made at the time of performance and based on the weather at the Browning Amphitheatre. In the event of a delay, a decision to continue or cancel will be made within approximately 30 minutes of the time the performance was delayed. If you choose not to attend, and the show goes on as scheduled, you are not eligible for a refund.

If the performance is completely rained out or cancelled, you may contact our ticket office at 614-469-0939 or tickets@cbusarts.com to exchange your tickets for a performance later in the run, or obtain a link to a professional recording of the play that will stream on-demand July 22 – 25. **Please note, rainout tickets cannot be rebooked online.**

The option of a refund is available only when a show must be cancelled prior to the completion of half the show's running time. Requested refunds are issued to the original purchaser by the original method of payment. Tickets purchased online have handling fees administered by the online ticketing service provider, and those fees are not refundable.